Spring 2023 LMS Review Outcomes

❖ UH LMS Review website
❖ LMS Report submitted to UH Officers in May (available on LMS Review website)
  ➢ Strengths and challenges of the three LMS products reviewed
  ➢ Concerns about Sakai (Laulima) declining market share
  ➢ Strong recommendation to transitioning from Laulima
❖ Decision made to replace Laulima (Sakai), Saba (OHR, OPM), and Litmos (RCUH).
Pathway Forward – Request for Proposals (RFP)

- Modern functionality
- Systemwide LMS
- Content migration

- Responsive to community feedback
- Professional development, training
- Vendor-university partnership
LMS Hawaiʻi’s University for Today and Tomorrow

★ Kuleana to Native Hawaiians and Hawaiʻi
  ○ ‘Ōlelo Hawai’i language pack
★ Successful Students for a better future
  ○ Fully deploy digital learning environment across multiple modalities (f2f, hybrid, online synchronous, online asynchronous, “hyflex”)
  ○ Innovative learning experiences
★ Meet Hawaiʻi workforce needs for today & tomorrow
  ○ Enhance non-traditional offerings
  ○ ePortfolio, digital badging, micro-credential pathways
★ Diversify economy through research and innovation
  ○ Partner with RCUH on same LMS platform
LMS for today and tomorrow

**Mandatory**
- Integrations
- Accessibility
- Hosting vendor information
- System Administration
- Institutional level reporting and statistics
- ‘Ōlelo Hawai‘i language pack
- Mobile app
- Responsive design
- Multiple browser compatibility
- Content migration strategy

**Standard**
- Assessment of learning outcomes
- Instructional Design
- Dynamic learner engagement features
- Scientific and mathematical expressions
- Instructor and peer feedback & grading efficiencies
- Third-party application integration
- Multilingual capabilities
- ePortfolios
- Generative AI integration or capabilities
- Open Educational Resources

**Optional**
- Premium tier features and complementary products
  - [Interactive multimedia content capabilities]
  - [Digital badging capabilities]
  - [Micro-credentialing pathways]
RFP Timeline

- **October 3-31**: RFP open, 94 questions, Amendments 1 & 2
- **November 14-16**: Proposals received & vetted
- **November 17 - 28**: Proposal evaluation and scoring
- **December 8**: Contract awarded
- **December**: Announce new LMS
Key Terminology

OFFEROR – Any respondent to this RFP. The successful OFFEROR becomes the Contractor.

CONTRACTOR. Statements referring to the term “Offeror” generally indicate requirements by any respondent, which must be included in its proposal. Statements referring to “Contractor” generally indicate requirements that will become contractual obligations.

PROPOSAL – The OFFEROR’S response to the RFP.

SOLUTION – The OFFEROR’S proposed LMS.

VENDOR – Company that is contracted or subcontracted to provide services to the UNIVERSITY and/or to receive DATA from the UNIVERSITY, including all of its officers, employees, agents, and representatives.

Section 2.4 LMS RFP
The RFP 24-7184 can be accessed from HlePro site by searching for solicitation number P24000646.

Proposal submission deadline for Offerors is **November 14, 2023** (**Amendment 1**).

Evaluators will have access to a folder containing the appendices corresponding to their assigned evaluation for each qualified proposal submitted.

Proposal evaluation dates for evaluators: **November 17-28, 2023**.

Each evaluator will complete a separate rubric for each Offeror’s proposal, for each assigned appendix.
<table>
<thead>
<tr>
<th>Appendix</th>
<th>Title</th>
<th>Evaluators</th>
<th>Max Points</th>
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<tr>
<td>A</td>
<td>Proposal Letter</td>
<td>Office of Procurement Mgmt.</td>
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<tr>
<td>B</td>
<td>Business Classification Certification Statement</td>
<td>OPM</td>
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<tr>
<td>C</td>
<td>Price Quotation Sheet</td>
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<td>D</td>
<td>Executive Summary</td>
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<td>Company History and Organization</td>
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<td>Product Roadmap</td>
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<tr>
<td>G</td>
<td>Offeror Minimum Qualifications Matrix, Cybersecurity, Accessibility, Standards-Based Requirements</td>
<td>CISO - Cybersecurity ITS Admin - Standards-based requirements, accessibility</td>
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<td>H</td>
<td>Technical and Data Requirements</td>
<td>ITS (Banner, LMS)</td>
<td>100 (all-or-none)</td>
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<td>Digital Learning Requirements</td>
<td>LMS Review sub-committee</td>
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<td>J</td>
<td>Data Sharing and Protections Requirements</td>
<td>Data Governance &amp; CISO</td>
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<td>K</td>
<td>Implementation Plan</td>
<td>ITS (LMS, UHOIC, UHCC ID)</td>
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<td>Optional Features</td>
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<td>References</td>
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Rubrics

Evaluator Affirmation Statement

I affirm that this evaluation of Digital Learning Capabilities (Appendix I) of Request for Proposals (RFP) No. 24-7184 was conducted comprehensively, fairly, and impartially taking into account the factors set forth in the RFP.

Scoring Criteria

- **Unsatisfactory** - The description, evidence, and/or supporting documentation demonstrate that the solution does not meet the requirement.
- **Unclear** - The description, supporting evidence, and/or documentation is unclear to demonstrate that the solution meets the requirement.
- **Satisfactory** - The Offeror sufficiently demonstrates that the solution supports the requirement.
- **Strong** - The Offeror provides substantial evidence and supporting documentation that clearly demonstrates that the solution supports or exceeds the requirement.

Overall Rating (per subsubsection)
Evaluator Expectations

- **Fair, unbiased**, evaluation focused on documentation and supporting evidence provided in the proposal.

- **Consultation with colleagues** with expertise in appropriate areas to inform your ratings and scores.

- **Confidentiality** of information in the proposals, and scores.

- **Timely submission** of all completed evaluation rubrics no later than **4:00 PM Tuesday, November 28, 2023**.
**Tentative** Implementation Strategy

**Goal:** Full migration to new LMS for all courses by **Fall 2025**

**Units:** UHCCs, UH Hilo, UH Mānoa, UH West O‘ahu - 2 units per cohort. Cohorts will be determined in consultation with campus admin. and announced in Spring 2024.

<table>
<thead>
<tr>
<th>Spring 2024</th>
<th>Summer 2024</th>
<th>Fall 2024</th>
<th>Spring 2025</th>
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<td>Apr - Jul</td>
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### Implementation planning

- Architecture, network, security, data strategy, technical migration and SIS integration, support structure. Recruit summer pilot.

### Sandbox environment & summer pilot

- Sandbox environment of the LMS open to all faculty, introductory training videos for faculty & students, voluntary cohort of summer classes offered as pilot.

### Cohort 1 Migration

- Units opting for cohort 1 content migrated in Fall 2024, Spring 2025 course shells open, all courses taught in new LMS Spring 2025.

### Cohort 1 Implementation / Cohort 2 Migration

- Units opting for cohort 2 content migrated in Spring 2025, course shells open, all courses taught in new LMS Summer or Fall 2025.

### Transition to Laulima archive, and new LMS full implementation

- Review Spring 2025 implementation. Most summer 2025 courses taught in new LMS. Laulima archived. All courses taught in new LMS by Fall 2025.
## Cohort 1 and Cohort 2 Options

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<th><strong>Cohort 2</strong></th>
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QUESTIONS

gniles@hawaii.edu